Ron Brown

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SUMMARY

Proactive System Administrator with 2 years of IT administration and infrastructure experience. Led a hybrid AD/AAD migration and deployed community-wide LTE infrastructure. Seeking to leverage skills in systems and network administration to deliver reliable IT solutions and drive operational efficiency.

WORK EXPERIENCE

Perkins Restaurant & Bakery   **April 2024 – Present**
Kitchen Manager   *Norfolk, NE*

- Monitor kitchen operations, resolving issues in a fast-paced environment to maintain high quality food preparation and service.
- Train and mentor staff to improve product quality, uphold standards, and foster a productive and safe kitchen environment.
- Orchestrated a quality and portion control program leading to a 2% reduction of food gap costs

Lower Brule Sioux Tribe   **July 2022 – April 2024**
System Administrator   *Lower Brule, SD*

- Implemented an IT ticketing system to optimize technical support delivery across multiple government departments and track progress on hardware, software, VoIP, and networking projects.
- Managed user accounts, access permissions, and group policies in Active Directory and Entra ID, while providing support for email services and troubleshooting authentication issues.
- Developed and maintained detailed IT documentation, including technical guides for Active Directory, VPN setup, ACL configuration, and application support.
- Led the migration to a hybrid Active Directory and Entra ID environment, implementing Multi-Factor Authentication (MFA), Seamless Single Sign-On (SSO), and OneDrive/SharePoint access to enhance security and collaboration.
- Collaborated with a team to design and deploy LTE infrastructure and wireless access points to provide free internet connectivity to the Lower Brule community.
- Ensured compliance by implementing a robust backup solution using Veeam Backup & Replication and enforcing data retention policies to meet regulatory requirements.

EDUCATION

Bellevue University   **February 2023**
BS, Software Development   *Bellevue, NE*

Southeast Technical College   **December 2019**
AAS, System Administration   *Sioux Falls, SD*
- *Cum laude*

SKILLS

Virtualization & containerization; VMware/ESXi; Hyper-V; Docker; Linux containers; networking; TCP/IP; DNS; DHCP; VoIP; VLAN; VPN; firewall configuration; monitoring (Zabbix, LibreNMS); storage; Veeam Backup & Replication; RAID; NAS/SAN; cloud; Microsoft 365; Azure AD/Entra ID; AWS; scripting; PowerShell; Bash; Python